



Dev Sangha Institute of Professional Studies and Educational Research

Students' Grievance Cell

Introduction

DIPSER has a well-established Grievance Redressal Cell to provide a mechanism for redressal of grievances of students enrolled in any institution and thereby help in promoting and maintaining a conducive and unprejudiced educational environment.

Objectives

The objectives of Students Grievance Cell is to resolve grievances of students who are facing any kind of difficulty or are having any grievance w.r.t. to academic or related matters.

Members of the Grievance Cell

Name	Designation	Cell No.	E-mail
Dr. Namita Kumari (Coordinator)	Asst. Professor	8709731599	namitasingh990@990gmail.com
Mrs. Sangita Kumari	Asst. Professor	8340444605	sangitakumari2107@gmail.com
Shri Arindam Das	Asst. Professor	8670935823	arigeo1993@gmail.com

Students' Grievance Procedure

Students may lodge their grievances through any of the following methods:

1. Grievance/ Complaint Register kept in the college, Hostel and other places in the campus.
 - a. Grievance/ Complaint Box kept in the college, Hostel and other places in the campus
 - b. Through the DIPSER Website.
 - c. Directly to any member of the Grievance Cell or any Faculty Member/ Non-teaching Staff/ Principal or any other means as she deems fit.

The grievances lodged by students are processed by the Grievance Committee for appropriate redressal.