



Dev Sangha Institute of Professional Studies and Educational Research

Students' Grievance Cell

Introduction

DIPSER has a well-established Grievance Redressal Cell to provide a mechanism for redressal of grievances of students enrolled in the institution and thereby help in promoting and maintaining a conducive and unprejudiced educational environment.

Objectives

The objectives of Students Grievance Cell is to resolve grievances of students who are facing any kind of difficulty or are having any grievance w.r.t. academic or other related matters.

Members of the Grievance Cell

Name	Designation	Cell No.	E-mail
Dr. Babita Kumari	Vice-Principal	8340504445	yesbabitadipser@gmail.com
Mr. Haripad Kumar Mahato	Asst. Professor	7979937927	kumarharry11189@gmail.com
Mrs. Sandhya Kumari Jha (Coordinator)	Asst. Professor	9955192850	sandhyajha40198@gmail.com
Mrs. Sangita Kumari	Asst. Professor	8340444605	sangitakumari2107@gmail.com

Students' Grievance Procedure

Students may lodge their grievances through any of the following methods:

- Grievance/ Complaint Register kept in DIPSER, Hostel and other places in the campus.
- Grievance/ Complaint Box kept in DIPSER, Hostel and other places in the campus.
- Online through DIPSER Website.
- Directly to any member of the Grievance Cell or any Faculty Member/ Non-teaching Staff/ Principal or any other means as she deems fit.

The grievances lodged by students are processed by the Grievance Committee for appropriate redressal at the earliest.