



Dev Sangha Institute of Professional Studies and Educational Research

Students' Grievance Cell

Introduction

DIPSER has a well-established Grievance Redressal Cell to provide a mechanism for redressal of grievances of students enrolled in the institution and thereby help in promoting and maintaining a conducive and unprejudiced educational environment.

Objectives

The objectives of Students Grievance Cell is to resolve grievances of students who are facing any kind of difficulty or are having any grievance w.r.t. academic or other related matters.

Members of the Grievance Cell

Name	Designation	Cell No.	E-mail
Dr. Kalyani Kumari	Asst. Professor	9113139739	kalyanijha4475@gmail.com
Dr. Pankaj Barnwal	Asst. Professor	8604447184	pankajec87@gmail.com
Ms. Priyanka Kumari	Asst. Professor	7058880953	khushbujha7693@gmail.com
Dr. Prasenjit Ghosh	Asst. Professor	8768330835	ghoshprasenjit888@gmail.com
Dr. Shanti Kumari (Coordinator)	Associate Professor	7979819935	shantidipser123@gmail.com

Students' Grievance Procedure

Students may lodge their grievances through any of the following methods:

- Grievance/ Complaint Box kept in DIPSER Assembly Hall.
- Online Grievance can be lodged through DIPSER Website also.
- Directly to any member of the Grievance Cell or any Faculty Member/ Non-teaching Staff/ Principal or any other means as she deems fit.

The grievances lodged by students are processed by the Grievance Committee for appropriate redressal at the earliest.